

2024 ANNUAL CONVENTION

June 2-5, 2024

Host Hotel: Holiday Inn, Johnson City, TN

TENTATIVE SCHEDULE OF EVENTS

SUNDAY, June 2

1:00 pm Registration Opens

Clement Room/Ball Room Foyer

3:00 pm – 5:00 pm TMCA Board of Directors Meeting

101 W Lounge

3:00 pm – 5:00 pm Vendor Set Up – All Associate members registered for a table.

Taylor Ballroom

5:00 pm – 6:30 pm Mix and Mingle with Suppliers Sponsorship Available

Taylor Ballroom This is the perfect opportunity to showcase your company. Come and join us for

networking, appetizers, and libations all in an informal setting. The group will receive a warm welcome from Johnson City's Mayor, Dr. Todd Fowler

6:45 - 8:30 Dinner

Sponsored by: Visit Johnson City

8:30 pm Networking Social

Hotel Bar

MONDAY, June 3

Breakfast on your own

Registration available at Winged Deer Park

7:30 am - 11:30 am Driving Competition at Winged Deer Park, 4137 Bristol Hwy, Johnson City

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11:30 am – 12:30 pm Driving Competition Awards & Pig Pickin Lunch at Winged Deer Park

Sponsorship Available

1:00 pm Depart from Holiday Inn

1:20 – 3:30 Bristol Motor Speedway Visit **Bristo**

3:30 Depart

4:00 Jonesborough tours

6:30 pm – 8:00 pm Dinner at International Storytelling Center

Sponsored by Jonesborough CVB

8:00 pm Depart to hotel

Open time

TUESDAY, June 4

Pace car viewing

7:00 am

Registration Open

Clement Room/Ballroom Foyer

7:30 am - 8:30 am

Breakfast with the Suppliers

MCI

Taylor Ballroom

Operators opportunity to visit valued vendor partners!

 $8:45 \ am - 10:00 \ am$

Marketplace I

Taylor Ballroom

Marketplace offers the opportunity for one-on-one interaction between associate attendees (sellers) and operator/tour company representatives (buyers). Operator/Tour Representatives will be seated at the tables and

Associate Representatives will visit each table for 5-minutes.

Timekeeper – Vera Ann Myers

10:00 am

Coffee Break BIRMINGHAM

10:15 am - 11:15 am

Motorcoach OEM Presentations

Taylor Ballroom

Motorcoach manufacturer representatives will have 10 minutes to provide attendees with updates on the company's products and services. Competing companies will not be in the meeting room at the same time. Tour & Travel Partners are encouraged to attend this event to gain insight

into this end of the business and rub shoulders with the operators.

11:30 am – 12:30 pm Taylor Ballroom Educational Session – Owner/Operator

Tire Construction and Best Practices **ZRIDGESTONE**

Presenter: Brady Evans, Bridgestone

11:30 am - 12:30 pm

Education Session - Tour & Travel

101 West

Emerging Trends In Tour & Travel and the Value of Networking

Presenter: Michael Vescio, Discover DeKalb

12:45 pm – 1:45 pm

Taylor Ballroom

Lunch & Motorcoach Mania Sponsorship Available

1:45 pm – 2:45 pm

Educational Session - Owner Operator

Nashville Regulations and TN DOT Updates

Taylor Ballroom

Presenter: Stephanie Mann, Division Administrator, FMCSA

1:45 pm – 2:45 pm 101 West Educational Session - Tour & Travel Partners

On The Run & Having Fun

A panel discussion on emerging trends in tour & travel

Moderators:

Melinda Hughey, RH Factor

Sharon Cole, Sharin' The South Tours

dekalb

3:00 pm Board Coach for off-site activities. *Coach returns to hotel after dinner.*

3:30 pm – 5:30 pm Birthplace of Country Music

BIRTHPLACE BEOUNTAY AUSIC

5:30 pm Depart for Greeneville

6:30 pm – 8:00 pm Dinner at General Morgan Inn

REENEVILLE VISITOR CENT

Myers Farm

8:00 pm Return to Hotel *Pace car viewing*

WEDNESDAY, June 5

8:00 am – 9:30 am Breakfast & Industry Updates from ABA & UMA

Taylor Ballroom Sponsorship Available

9:45 am – 10:30 am Educational Session - Owner/Operators

Taylor Ballroom TSA Risk-Based Program

Designed to identify security vulnerabilities within the highway transportation network and offers options for reducing threats. In this session participants will get an overview of opportunities available for their organizations including Improvised Explosive Devices (IED's).

Presenter(s): TSA Speakers TBD

9:45 am – 10:30 am Educational Session – Tour & Travel Partners

101 West What Is Customer Service, and What Makes It Excellent?

Understanding the need for good customer service should be instinctive but unfortunately that's not always the case. These sessions take aways will be some basic key components to assist you and your team in

achieving this goal.

Presenter: Mark L Szyperski, On Your Mark Transportation

10:30 am Coffee Break BIRMIN GHAM

10:45 am – 12:00 pm Marketplace II - Continued

12:00 pm – 1:00 pm Awards Luncheon & Annual Business Meeting Sponsorship Available

Taylor Ballroom All attendees welcome. TMCA Board Election and Awards.

-CONVENTION CONCLUDES-